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### **Outline:**

### **Request Certification List**

- Requestor
  - 1. Navigate to Certification List Request page
  - 2. Initiate Request
  - 3. System Generated Sequence Number
  - 4. Text Box
  - 5. Request Special Skills

### **Approval of Request for Certification List**

- Approver
  - 6. Approval Levels
  - 7. Navigate to Worklist
  - 8. Retrieve a Requested Certification List from Worklist
  - 9. Approve or Deny Certification List Request

### **Finalize Request Process in EMACS**

- Human Resources Processor
  - 10. Retrieve a Requested Certification List from Worklist
  - 11. Generate PR #
  - 12. Par Tracking
  - 13. Certification List Status



### **Requestor Role**

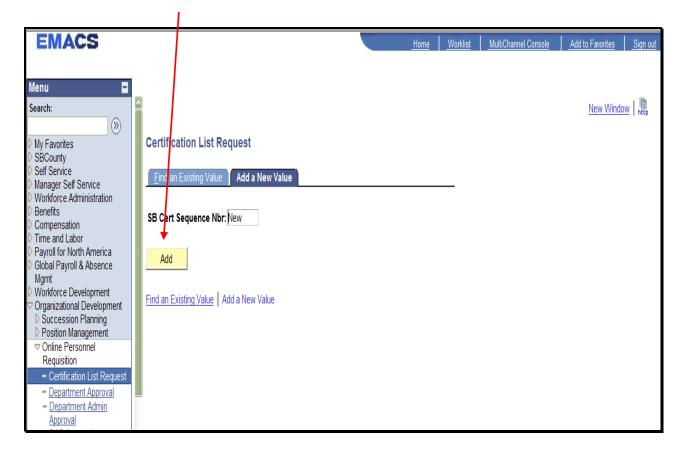
The Requestor is the originator of the Certification List request. A position number is required to request a Certification List. The following instructions show how to request and approve an Online Certification List.

#### 1) Add a New Request

**A.** From the main menu, navigate to the Certification List Request Page:

Organizational Development > Online Personnel Requisition > Certification List Request

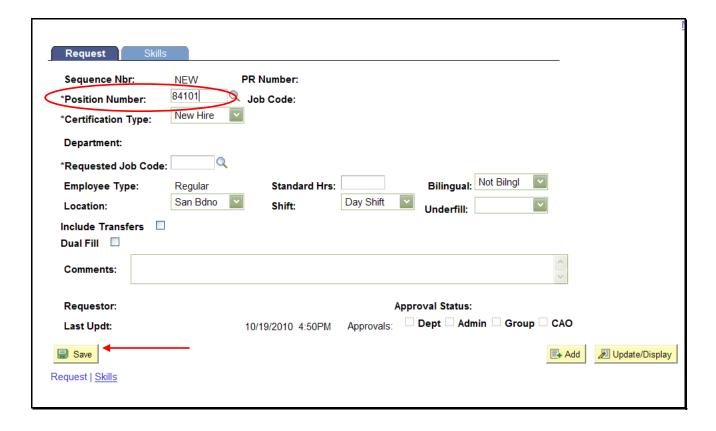
B. Click on the Add button.





### **Requestor Role (continued)**

- 2) Initiate Request for a Certification List
  - **A.** Enter a position number in the position number field.
  - B. Click on the Save button.



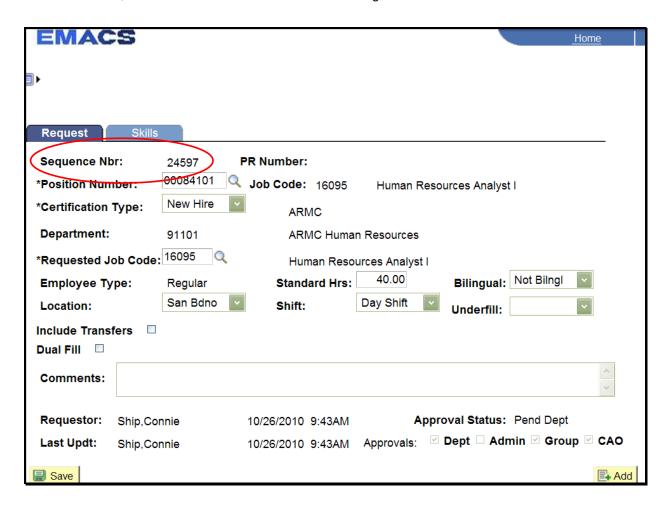


### **Requestor Role (continued)**

#### 3) Sequence number and Default Data

After you click on **Save**, EMACS will automatically assign a sequence number. The sequence number will identify individual requests throughout the Certification Request process. In addition, position data entry fields will populate with default values as shown in the page below.

**A.** If necessary, you can override the default values in the data entry fields. After overriding the data, click on the **Save** button to save the changes.

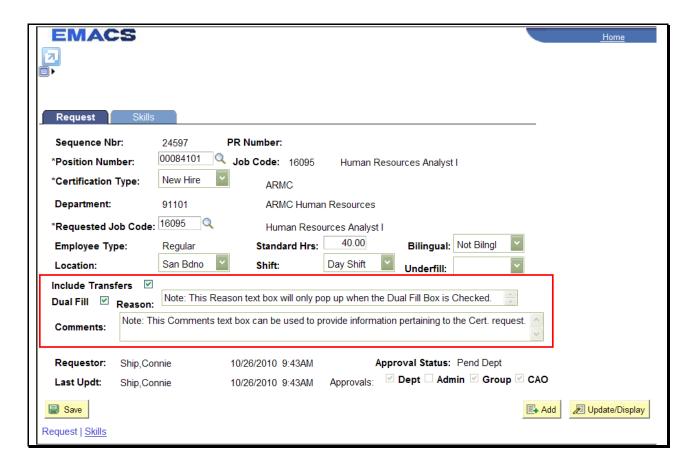




### **Requestor Role (continued)**

#### 4) Text Box

**A.** If applicable, place a check mark in the 'Include Transfers' and/or the 'Dual Fill' check boxes by clicking on them. The text box titled 'Reason' will open when the 'Dual Fill' box is checked. You may use the 'Reason' text box to provide an explanation regarding the requested dual fill position. The 'Comments' text box is also available for additional notes or comments.





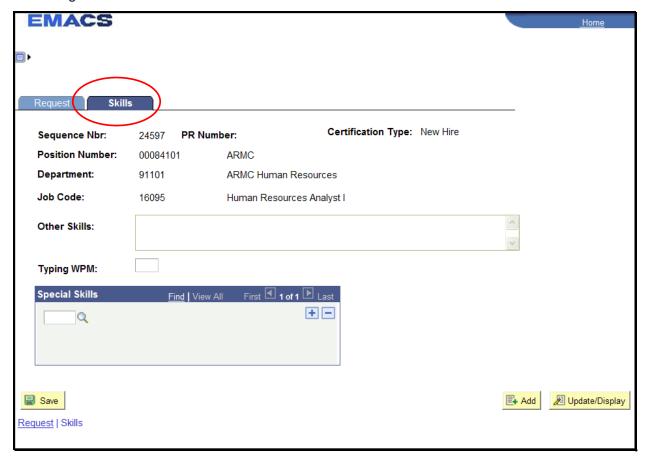
### **Requestor Role (continued)**

#### 5) Request Special Skills

To build the Certification List, Human Resources will use the information the requestor enters on this page to develop a list of skills required for the requested position.

1. Click on the **Skills** tab to navigate to this page.

### Skills Page





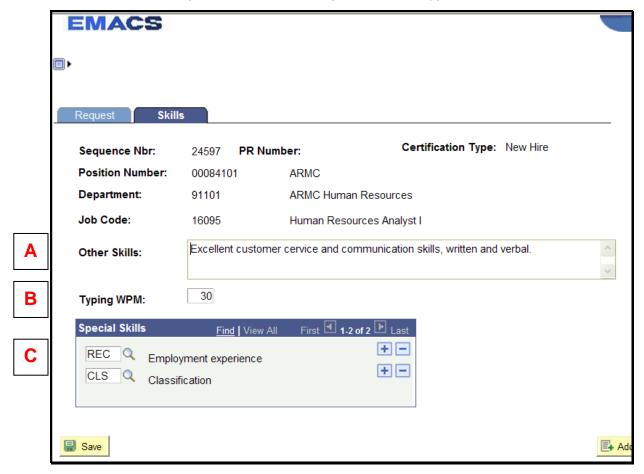
### **Requestor Role (continued)**

5) Request Special Skills (Continued)

Special Skills: Enter the skills required for the position on this page.

- A. Use the Other Skills data entry field to list additional skills required.
- B. Use the *Typing WPM* data field to specify the required typing speed.
- C. In the Special Skills Box, click on the Search icon (magnifying glass) to display a list of skills. The Search Results box will appear with a predefined list of skills relevant to the position. Select a special skill by clicking it. To select an additional skill, click on the plus sign to add a row. Only three Special Skills rows can be added.
- D. Click on the Save button.

*Note:* Now the request will be electronically routed to the Approver's Worklist.





### **Approver Role**

#### 6) Approval Levels

The **Approver** is authorized to approve or deny an Online Personnel Requisition (PR). There are four levels of approval authorization, **Departmental**, **Administrative**, **Agency**, and **County Administrative Office** (**CAO**). The department's Manager or HRO have predefined and authorized Approval levels for their department. Not all departments use all of the first three approval levels, but all departments must have a CAO approval level, which is the final approval level. Once the Online PR has been routed through each predefined approval level, the Online PR request will be electronically forwarded to Human Resource's Certification Worklist.

**Denial:** If the request is denied at any point in the approval process, the Online PR request will be routed (returned) to the Requestor's Worklist. The designated Requestor will receive an entry in their Worklist. The Approver cannot update the original request. An audit trail of activity pertaining to a request can be viewed from the Certification Request Status page <u>(refer to the navigation and screen shots on page 19)</u>.

**Note**: Position # 84101 is used as an example in this document in the screen shots illustrating the process. Only three of the four approval levels were established by the department for this position.

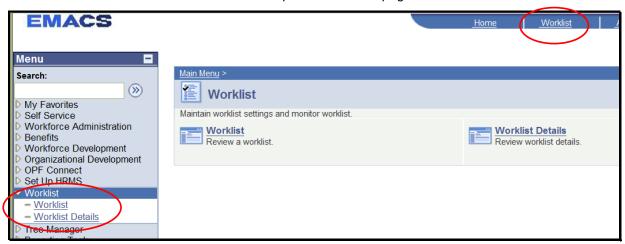
Screen shots are shown for the following Approvers, <u>Departmental</u>, <u>Agency</u>, & <u>CAO</u>.

#### 7) Navigate to Worklist

The Worklist is where Online Certification PR requests are routed and stored. After the Certification List is requested, the request moves into the Worklist of a designated Approver and is removed from the Requestor's Worklist. After the Online PR Cert List is approved, the request will be removed from the Approver's Worklist and routed to the next approver. After the final CAO approval, the request will be routed to the Certification Human Resources Processor to finalize the Cert List request process in EMACS.

Navigation: Worklist > Worklist or

**A.** Click on the Link Located at the top of the EMACS page titled Worklist.





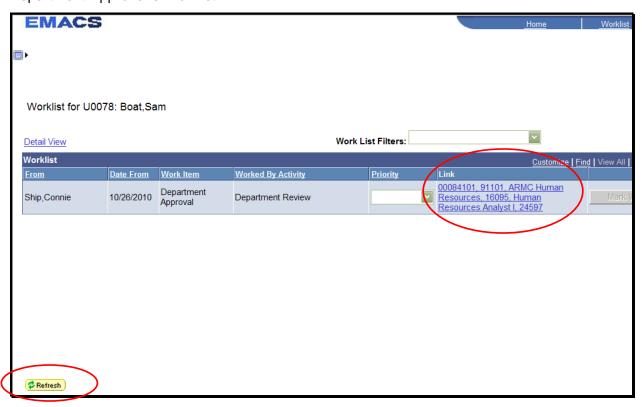
### **Approver Role (continued)**

#### 8) Retrieve the most current Certification Request in the Worklist

In the Worklist's *Link* column is a hyperlink which includes position number, department number, department name, job title, and sequence number.

- **A.** Click on the *Refresh* button located at the bottom of the page. The refresh button will bring up current Requests routed to the Worklist.
- **B.** Identify the Cert Request to be approved by locating its position and sequence numbers in the hyperlink.
- **C.** Click on the hyperlink of the position you've selected for approval. The link will take you to the Departmental Approval page. See next screen shot.

### Department Approver's Worklist





### **Approver Role (continued)**

#### 9) Approve or Deny Certification List Request

The steps listed below apply to each of the designated Online PR Certification Approvers.

- A. Click on the Request and Skills tabs to review request details.
- **B.** *Click* on the *Approval tab*, then move your cursor to the Approval Action box.
- **C.** *Click* on the *drop-down list* and select an Approval Action (Approve or Deny).
- D. Comment text box: Comments are optional and may be helpful.
- E. Click on the Save button.

Upon the last (CAO) approval, the Online PR request will be routed to the HR-Certification processor's Worklist. The Cert List request <u>will be automatically</u> removed from the Approver's Worklist.

**Important:** If the Cert List request is denied, the request will be returned to the Requestor's Worklist.

#### **Department Approver**

Approve or Deny Certification List Request

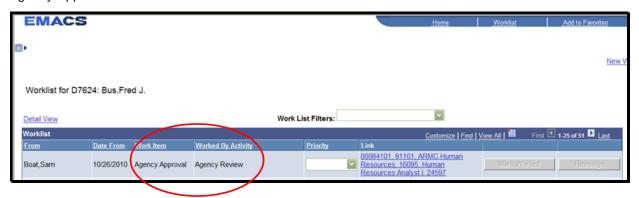




### **Approver Role (continued)**

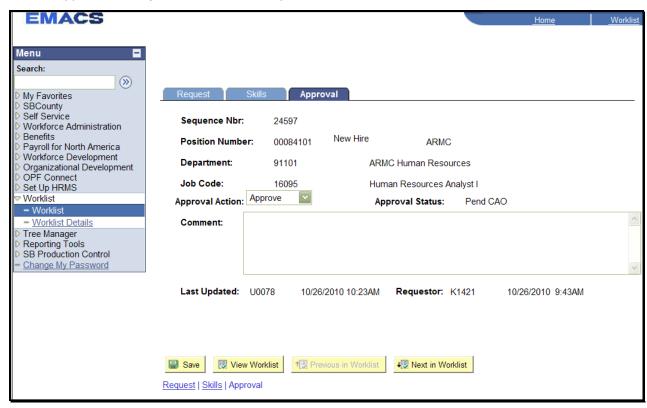
#### **Approve or Deny Certification List Request**

Agency Approver - Worklist



#### **Agency Approval Action**

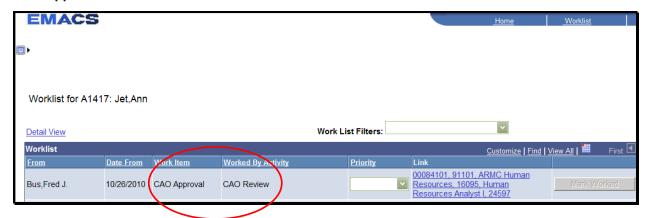
Approve or Deny Certification List Request.





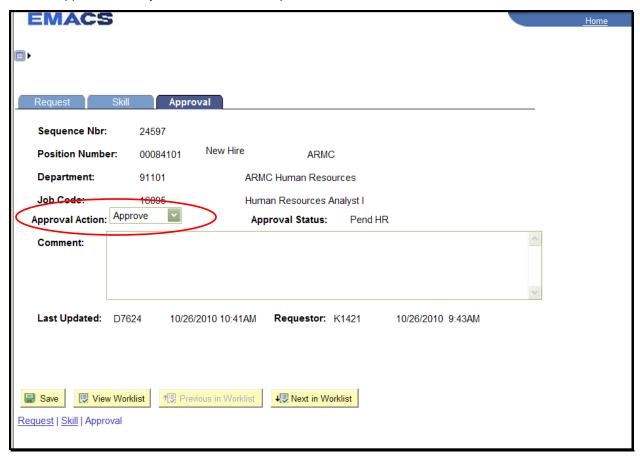
### **Approver Role (continued)**

#### **CAO Approver - Worklist**



### **CAO Approval Action**

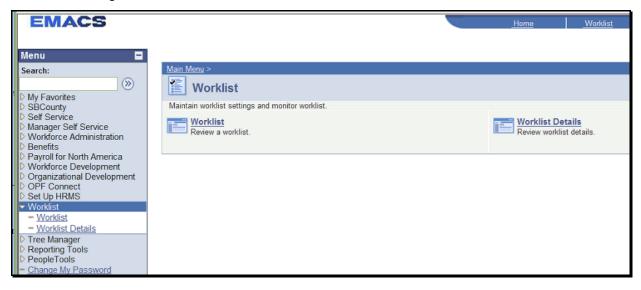
Approve or Deny Certification List Request.





#### **Human Resources Processor**

- 10) Retrieve a Requested Certification List from the Worklist.
  - A. Navigate to Worklist



B. Retrieve Certification List Request.





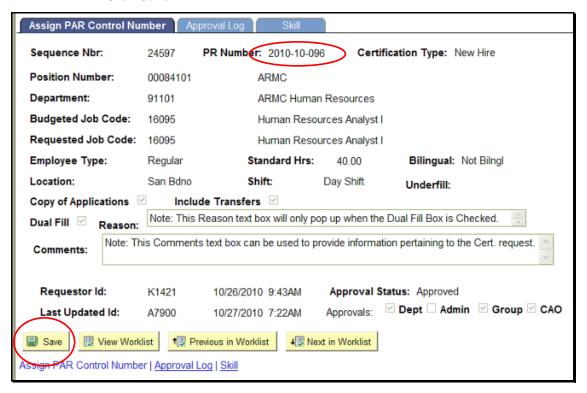
### **Human Resources Processor (continued)**

11) Generate PR Number for PAR Tracking



PR Number Automatically Assigned

Click Save



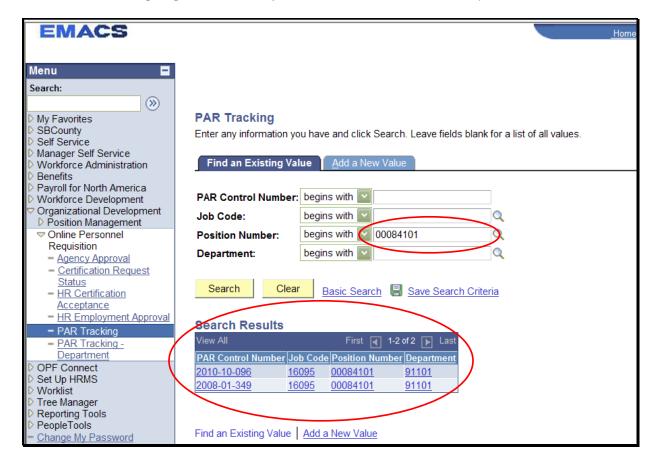


### **HR Processor and EMACS Operations**

#### 12) Par Tracking

**Navigation:** Organizational Development > Online Personnel

**PAR Tracking Page** – Accessed by the HR Processor and EMACS Operations.

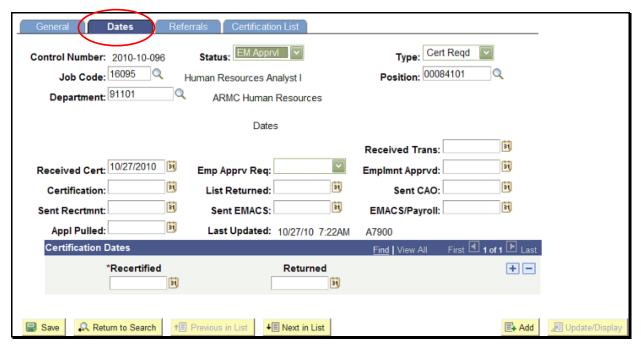




### Par Tracking (continued) - HR Processor and EMACS Operations

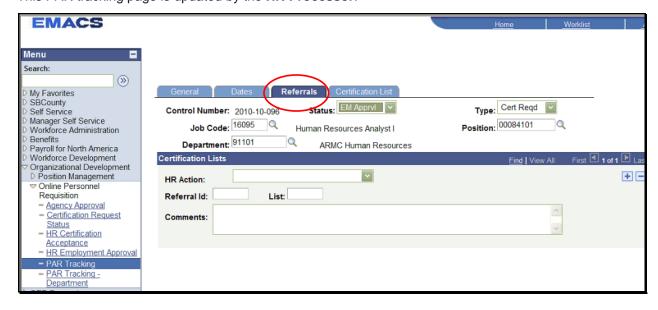
The fields on this page are updated by both the HR Processor and EMACS Operations team staff with data (Dates and General information) used to track the Certification List and the Incumbent.

Click on the Dates Tab.



Click on the Referrals Tab.

This PAR tracking page is updated by the HR Processor.

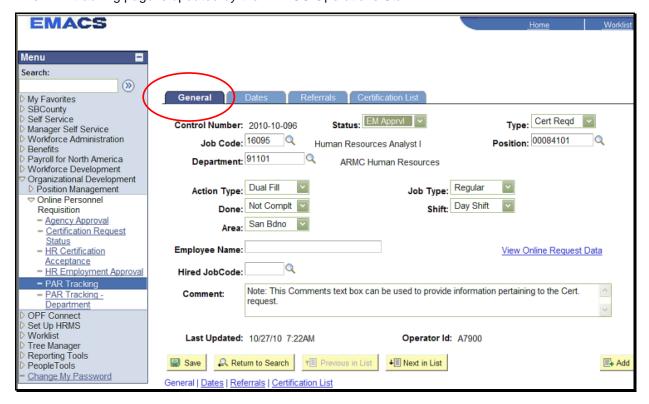




### Par Tracking (continued) - EMACS Operations

Click on the General tab.

This PAR tracking page is updated by the EMACS Operations Staff.





### **Human Resources processor, Requestor and Approver**

#### 13) Certification List Status

#### **Navigation:**

Organizational Development > Online Personnel Requisition > Certification List Request Status

Click on the Log Tab.

